**MARK DAVE SCOTT**

WEBMASTER/WEB DEVELOPER

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|  | Experience |
| TRANSFORMATIONAL OUTSOURCING, INC.  Mabalacat, Pampanga  2012 – 2019 | SENIOR WEB DEVELOPER  My main responsibility was being the company’s designated webmaster. I was also the in-house web and graphic designer tasked with creating website mock-ups and marketing campaigns. I also did WordPress coding and SEO implementation. I coordinated tasks among the web development team members. I was also the designated point of contact of clients for various projects through phone and email and I also provided technical support to when necessary. |
| STREAM GLOBAL SERVICES  Clark Freeport, Pampanga  2010 – 2011 | AOL TECHNICAL CONSULTANT  Provided over the phone technical support across AOL’s multiple brands and platforms. |
| SUTHERLAND GLOBAL SERVICES  Clark Freeport, Pampanga  2008 – 2010 | MCAFEE ESCALATION TEAM AGENT  Provided Tier 2 level support to customers and took supervisory calls and escalated cases. |
| SUTHERLAND GLOBAL SERVICES  Clark Freeport, Pampanga  2007 – 2008 | MCAFEE CUSTOMER SERVICE AND TECH SUPPORT  Provided over the phone customer service and technical support for McAfee’s North American customers. |
| DIGITAL INFOSTRUCTURES  Ayala, Makati  2005 | APPRENTICE/ON-THE-JOB TRAINEE  Provided website maintenance and back-end software support along with drafting manuals. |

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|  | EDUCATION |

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| HOLY ANGEL UNIVERSITY  Angeles City, Pampanga  2018 – Current | **MASTER IN INFORMATION TECHNOLOGY**  *In Progress* |
| ANGELES UNIVERSITY  Angeles City, Pampanga  2000 – 2006 | **DOUBLE DEGREE PROGRAM**  **Bachelor of Science in Information Technology**  **Bachelor of Science in Business Administration, Major in Marketing** |
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